

April 11, 2014

To: Whom It May Concern

Re: IMI Professionalism & Performance

Last spring we made the decision to utilize IMI to supply pans, curbs, shower walls, vanity tops and accessories for a 95-bathroom dormitory renovation for Radford University in Radford, Virginia.

It was an excellent decision. IMI owner Dirk DeVuyst made the initial site visit the week the PO was issued and helped coordinate the project from the beginning. From that point on Melissa Schaus was on top of every detail with same day communication. They met each demand regarding production, delivery, craftsmanship and quality installation. IMI's entire scope of work was seamless and their people were a pleasure to work with in every way, whether it was the guys on-site installing, or the folks in accounting

We would not hesitate to work with IMI on future projects.

Sincerely,

Troy Henderson
Vice President
G&H Contracting, Inc.